

Police Accountability & Legitimacy Group

(PALG)

December 8th 2023 10:00 – 12:00pm

Attendees	
Police & Crime Commissioner Team	
Suzi Graham (SG)	Policy and Research Officer (Scrutiny, Assurance & Equality)
Lee Jones (LJ)	Chief Executive
Charlotte Amoss (CA)	Strategic Lead – Scrutiny, Assurance & Equality
Tamara Lafferty (TL)	Governance Support Officer
Jayne Woodward (JW)	Strategic Lead – Quality, Standards and Compliance
Lola Worgan (LW)	Policy Officer (Scrutiny, Assurance and Equality)
South Wales Police	
Mathew Lewis (ML)	Force Lead for Right Care Right Person
Martyn Jones (MJ)	Equality Diversity & Inclusion Manager
PALG Partner Members	
Liz Baker (LB)	Barnardo's
Angelika Pastuszko (AP)	Adferiad Recovery
Diana Evans (DE)	Adferiad Recovery
Paul Dear (PD)	Welsh Government
Natasha Alexander (NA)	Salvation Army
Sara Kirkpatrick (SK)	Welsh Women's Aid
Lu Thomas (LT)	Gypsies and Travellers Wales
Ebed Akotia (EA)	Cardiff Third Sector Council
Leila Usmani (LU)	Race Alliance Wales
PALG Independent Members	
Alex Drummond (AD) (CHAIR)	Independent Member
Hanan Jamil (HJ)	Independent Member

	Item	Content
1.	Welcome & Introductions	1.1 AD welcomed attendees and introductions were made.
2.	Minutes of the last meeting	2.1 AD opened a discussion on the previous minutes which were agreed. 2.2 The group discussed the actions from previous meetings that remain open.
3.	Right Care Right Person	3.1 ML provided a presentation on 'Right Care Right Person'(RCRP), an initiative developed by Humberside Police to ensure people who call the police get the best support and service. An overview was explained on how Police forces frequently deal with a wide variety of incidents and calls. Many of these issues overlap with the NHS and other agencies, and that the police were perhaps not best suited for interventions with vulnerable individuals who require specialist support.

3.2 ML discussed the different phases on how South Wales Police will approach the implementation of RCRP. In its current stage it is Phase 0, gaining understanding of Data, Stakeholder Engagement such as Community Safety Partnerships, Regional Safeguarding Boards and Public Service Boards across South Wales. Highlighted was the importance of preparing for RCRP, including a benchmark exercise, understanding its impact on South Wales Police (SWP) and partners. An Equality Impact Assessment has been completed locally with a National EDI Assessment Underway.

3.3. ML rounded off the presentation by explaining data around calls made to SWP, it is estimated that 8 cases per day will be taken by other agencies when RCRP goes live. PALG attendees were invited to ask any further questions.

3.4 The group posed a question if there was any statistical data on the cost per call. Furthermore, if there is opportunity that if this budget to be better used toward another agency for allocation of these funds. The group also discussed clarification of statistics for RCRP in Humberside, if anything has gone wrong or how they could have improved.

3.5 The PALG members recommended there be further evidence supporting RCRP, if it is effective or how it has impacted other areas in Humberside. The group asked for further details on partners and appropriate agencies to ensure groups of individuals are not being unaccounted for, such as disproportionality for those from racially marginalised backgrounds or those with protected characteristics. Discussions around resources were brought to light, and asked ML for clarification if partners are ready for this movement of this responsibility.

3.6 ML thanked the group for their questions and articulated that the introduction of RCRP is not a cost saving strategy, but other agencies may be better trained to attend. Regarding the statistics for Humberside RCRP, ML stated that they have data for the changes of police deployments but are not aware of any data for adverse incidents.

3.7. Agencies have stated the timescale set will be a challenge, but no one has asked for this date to be postponed. ML supported this point and stated that Humberside's RCRP partners started to adopt their processes, and the way they tasked out their enquiries changed.

3.8 ML reiterated that Safeguarding procedures will not change and will be maintained, but that RCRP is for welfare and that other agencies may have more power and more specialist training to help further. MJ highlighted that EDI Teams conduct Equality Impact Assessments, with a National Equality Assessment being undertaken but will seek all opportunities to localise this within the South Wales Force Area.

3.9 The PALG attendees separated into breakout rooms to discuss the presentation questions and were invited to provide feedback.

		<p>3.10 The group discussed public perception and legitimacy, that it is becoming an expectation for the police to attend rather than they shouldn't be there in the first place. It was suggested all services should state this intention of RCRP together, as if this was delivered just from a Police perspective there maybe reputational damage. The group also discussed if this would frustrate the public further and opportunities for those within the psychology field to help.</p> <p>3.11 Another discussion around its success highlighted appropriate funding as all sectors involved in this are struggling financially such as healthcare and third sectors. Success for RCRP would be its readiness and its funding. How would these call outs be allocated and to which appropriate agency, who are these partners? Moreover, the group discussed relationships with the police and groups such as refugees and asylum seekers, which the group felt relevant to this policy and the Equality Impact Assessment.</p> <p>3.12 ML thanked the group for their responses, and clarified that at an All-Wales Level, Fire and Rescue Services, Welsh Ambulance Services, Public Health Wales ministers, Chief Executive of all health and local authorities are involved. At a local level, members of the community Safety Partnerships and more.</p> <p>3.13 ML reiterated that the introduction of RCRP has come from the Home Office and has been approved by the National Police Chiefs Council. Regarding funding, ML discussed that with the introduction of RCRP, other forces money saved from Police Officers time would be reinvested those savings into areas of vulnerability.</p> <p>3.14 AD thanked all groups for discussions and noted the richness of responses given. AD thanked ML for the presentation and pointed raised from the group regarding RCRP.</p>
<p>4.</p>	<p>Scrutiny & Accountability Board – Force Communication Response to Critical / Major Incidents</p>	<p>4.1 CA gave an update to the group regarding the upcoming Deep Dive on Force Communication Response to Critical and Major incidents. CA discussed previous Deep Dives on Public Perception of Policing and recommendations made to South Wales Police regarding effective communication from Professional Standards Department providing reassurance to the public, exploring the use of advocates during the complaints journey for vulnerable people and enhancing the function of the Strategic Monitoring Board.</p> <p>4.2 CA discussed the Deep Dive of the domestic abuse initial response, with recommendations arising regarding domestic abuse champions for support and guidance to call handlers, should consider mechanisms for survivors to input their experiences as part of officer training and evaluations of initiatives such as Op Diogel and Op Amddyffin.</p>

5.	5.Partner Updates and Issues to Raise	5.1 No one raised partner updates and issues to raise.
6.	Any Other Business	6.2 No one raised any other business. AD thanked attendees and closed the meeting.

Meeting Closed.

Action	Owner	Update
TL to provide updates of 2022 Actions regarding Hate Crime at next PALG meeting.	TL	In progress
Members who wish to attend a Custody Suite Visit to contact TL.	Members	Open
Members who wish to attend the Focus Group regarding the PALG accessibility documents to contact TL.	Members	Open
Members who wish to attend a visit to the Public Service Centre to contact TL.	Members	Open
TL to send email to PALG containing partner updates.	TL	In Progress – to send after every meeting
TL to contact members regarding Deep Dive Focus Group sessions.	TL	Open
TL to contact members regarding PCC Team Volunteer Days.	TL	Open
AD to contact TL to discuss inviting the Force leads for PREVENT to PALG.	AD & TL	In Progress