

Police Accountability and Legitimacy Group (PALG)

Information Pack



Overview of the purpose of PALG

Terms of Reference

Chaired by: An independent community member of PALG

Frequency: Quarterly

Secretariat Responsibility: Commissioner's Team

Attended by

Commissioner's Team: Chief Executive, Strategic Lead (Scrutiny, Assurance & Equality), Policy Officers (Scrutiny & Equality) and other members of the Commissioner's team as appropriate and dependent on subject matters.

South Wales Police: Deputy Chief Constable, Assistant Chief Constables (as relevant), Head of Corporate Services (and other officers/staff by invitation as relevant).

Membership - Public and voluntary sector partner organisations, as well as independent community members, with an interest in equality, diversity, communities, victims of crime, and/or prevention of crime.

Overall Purpose of Board

To enable external organisations and independent community members to act as critical friends to South Wales Police, supporting the Police & Crime Commissioner in his/her/their scrutiny role, and ensuring that South Wales Police is accountable, transparent and legitimate.

Specific Panel Functions

- To provide robust challenge and constructive support to appropriately influence the legitimacy and fairness of South Wales Police policies and practices.
- To assist the Commissioner in proactively promoting fair treatment and legitimate practices across the South Wales Police working environment and in dealings with the communities of South Wales.
- To provide independent oversight and scrutiny of South Wales Police in respect of:
 - Fairness at work issues

- Encouraging diversity in the workplace
 - The use of policing powers (including stop search and use of force)
 - The accessibility and transparency of the police conduct and complaints system
 - Policy, project and practice development and implementation
 - Engagement and interaction with the public
 - Progress against equality objectives set as part of the Equality Act Specific Duties.
 - Trust and confidence in the service provided by South Wales Police
- To provide an external perspective on policing issues in terms of their impact on public perceptions and the community, including victims and offenders.
 - To provide a 'critical friend' perspective on the promotion of equality, diversity, inclusion and accessibility across South Wales Police for all protected characteristics under the Equality Act 2010.
 - To provide recommendations to reduce any inequality in policing and to improve public perceptions of the police
 - To monitor the progression of relevant inspectorate recommendations
 - To share research and best practice to ensure that the best approaches are considered in South Wales Police

Panel Attendance and feedback

- PALG Members will be expected to attend meetings as often as possible and provide apologies in advance if they are unable to attend. Where an organisation or individual has not been represented for 3 consecutive meetings, they may be asked to stand down in order that another organisation/individual can take their place.
- The Commissioner's Team reserves the right to cancel or postpone a PALG meeting if sufficient numbers of attendance confirmations have not been received in advance.
- If the Chair is not available to attend the meeting, the meeting will be chaired by the Chief Executive.
- The Chair and Commissioner's Team will ensure that PALG input and feedback is reported through the South Wales Police governance structure and utilised as far as possible. PALG members will be kept informed of how their feedback has led to action and/or change.

Independent Community Members

- Independent members will be appointed to the panel via an open recruitment process.
- Independent community members must live or work in the South Wales Police force area.
- Independent community members will serve a maximum term of three years, before needing to apply again for a further 3-year term.
- The PALG Chair will be appointed from the cohort of independent community members following a nomination and voting process.
- Independent community members will be reimbursed for all reasonable travel expenses incurred to attend PALG meetings and duties.
- Independent community members will be vetted to a minimum level.
- Independent members may be invited to take part in force-led and/or Commissioner-led critical incident advisory groups as and when they are set up. Members' roles will be to provide independent community advice and input into specific operational incidents, issues or complaints. This will be in addition to attendance at PALG meetings and will be optional only.
- Independent members will also be invited to conduct quality assurance work with the Commissioner's team as part of the 'Body Worn Video Scrutiny Panel', which is a sub-group of PALG. Terms of Reference for the Scrutiny Panel should be read in conjunction with the Terms of Reference for PALG.

Organisations Represented

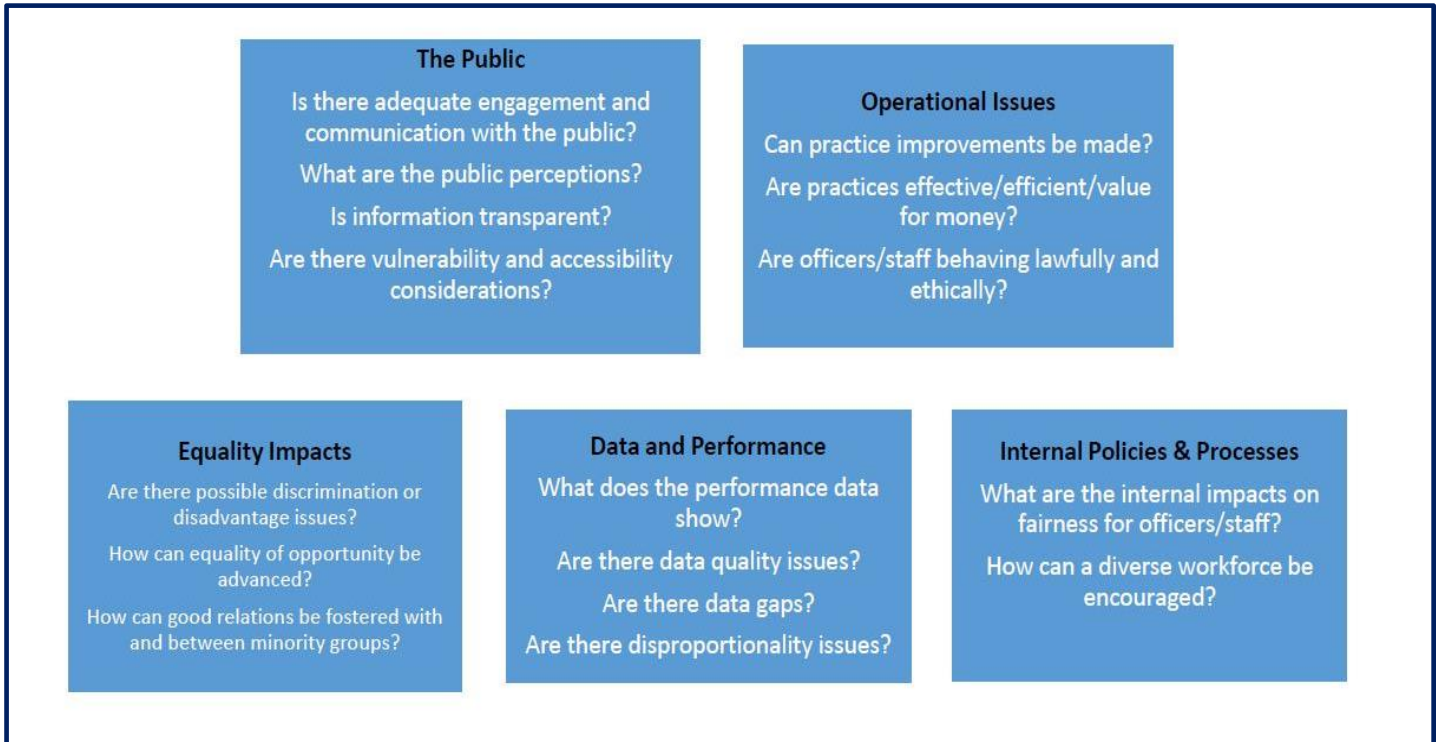
1. Learning Disability Wales
2. Race Council Cymru
3. Welsh Women's Aid
4. Barnardo's
5. Thrive Women's Aid
6. Adferiad Recovery
7. Disability Wales
8. Welsh Government
9. All Wales People First
10. Race Equality First
11. Ethnic Minorities & Youth Support Team Wales
12. Gypsies and Travellers Wales
13. Oasis Cardiff
14. Victim Support
15. Platform
16. StopHateUK
17. Race Alliance Wales

Community Representation

Since 2020, PALG membership has been extended to include Independent Community Members who live or work in the South Wales force area. These members are appointed through an open recruitment process and vetted to a minimum standard. Our membership includes representation for Lesbian, Gay, Bisexual and Transgender groups as well as neurodiversity.

Themes for ongoing consideration

PALG members are asked to consider the below challenges, when topics are presented at the meetings.



- How effectively is South Wales Police keeping people safe, and reducing and tackling crime and anti-social behaviour?
- How effectively is South Wales Police working to prevent crime and anti-social behaviour?
- How effectively is South Wales Police protecting those that are vulnerable?
- How effectively is South Wales Police supporting victims?

PALG Member Feedback and Outcomes

The below table provides an overview of the feedback received by the panel since PALG was established in 2017, and how this feedback has been utilised by South Wales Police and the Commissioner's team.

Meeting date	Key Agenda items	Panel Feedback	Outcome
2017 MEETINGS			
06/06/2017	<ol style="list-style-type: none"> <u>Hate Crime Victim Satisfaction</u> <ul style="list-style-type: none"> Presentation on qualitative data research findings 	<p><u>Hate Crime</u></p> <ul style="list-style-type: none"> More detailed breakdowns of those surveyed versus those experiencing hate crime in the reporting period would be helpful. Details to include protected characteristics and demographics. Include 'Roma' in future terminology and discussions on Gypsy and traveller communities 	<p>All subsequent Hate Crime Victim Satisfaction reviews now include comparable performance data and victim demographic breakdowns.</p> <p>This is now included</p>
11/12/2017	<ol style="list-style-type: none"> <u>Use of Force</u> <ul style="list-style-type: none"> Presentation and discussion <u>Stop and Search</u> <ul style="list-style-type: none"> Performance Educational video 'Know your Rights' card <u>Communication and Engagement</u> <ul style="list-style-type: none"> Hate Crime Awareness animation 	<p><u>Use of Force</u></p> <ul style="list-style-type: none"> A breakdown of the numbers of use of force data by ethnicity to be compared with population ratios for ethnicity. This would provide a clearer picture on possible disproportionality. <p><u>Stop & Search</u></p> <ul style="list-style-type: none"> Stop search information may not be conveyed to members of the public in a way that is easily understood (particularly during a stop search encounter). 	<p>Requested for future data sets</p> <p>The Commissioner's team has begun to conduct dip sampling of body worn video to check for civility and explanations given to the public. The Commissioner's new Engagement Strategy includes a number of</p>

		<p><u>Hate Crime Awareness</u></p> <ul style="list-style-type: none"> Share Hate Crime animation with Schools Liaison Programme and Children's Commissioner to increase outreach. 	<p>commitments on stop search engagement with the public.</p> <p>This animation has now been shared with Community Safety Partnership teams and relevant SPOCs.</p>
2018 MEETINGS			
06/03/2018	<ol style="list-style-type: none"> <u>Equality Annual Report</u> <ul style="list-style-type: none"> Overview of objectives Progress update <u>Disability Peer Review</u> <ul style="list-style-type: none"> Discussion on future Equality Objectives 	<p><u>Hate Crime</u></p> <ul style="list-style-type: none"> Hate crime understanding and consistency of service differs in differing areas of the force. Recommended a consistent approach and re-consideration of hate crime training. <p><u>Equality Objectives</u></p> <ul style="list-style-type: none"> For the review of SWP equality objectives, it may be helpful to consider an objective on vulnerability in its widest sense, with an emphasis on the differing needs of older people in relation to crime as well as those with neurodiversity needs. Consideration would then need to be given to officer awareness of these issues. 	<p>The Commissioner's team have requested that this be considered by South Wales Police.</p> <p>These suggestions are now being included within a draft of the latest Equality Action Plan (2018-21).</p>
21/06/2018	<ol style="list-style-type: none"> <u>Police Apprenticeships</u> <ul style="list-style-type: none"> Equality Impact Assessment of Police Education Qualifications Framework (PEQF) <u>SWP Strategic Assessment Report</u> 	<p><u>PEQF</u></p> <ul style="list-style-type: none"> Concerns that BME people and older people may be less attracted to the PEQF model of police recruitment. Mitigations should be considered. Concerns that neurodiversity needs such as the needs of those with autism, Asperger's and 	<p>BME representation is being addressed via the Representative Workforce positive action programme. Requested that work to attract older people should be considered by SWP.</p>

	<p>3. <u>Automatic Facial Recognition</u></p> <ul style="list-style-type: none"> ○ Presentation and discussion 	<p>ADHD, may not be taken into account in the new PEQF system. This is particularly in relation to the psychometric testing element pre-application. Mitigations to be considered.</p> <ul style="list-style-type: none"> • Concerns that as the educational needs of the above are often not met, there could be an adverse impact on their likelihood to have achieved the required educational level through no fault of their own. Mitigations to be considered as above. • Agreement that flexible working options and maternity arrangements should be communicated to those considering undertaking the PEQF to avoid any misconceptions about study opportunities. • Recommendation that the PEQF Equality Impact Assessment and issues discussed during the PALG meeting (above) should be considered during an external consultation process with those affected. <p><u>AFR</u></p> <ul style="list-style-type: none"> • Consider the feasibility of monitoring the make-up of watch lists used in AFR technology (looking for disproportionality etc). 	<p>To be taken into account during analysis of first use of psychometric test and as part of the EIA.</p> <p>As above</p> <p>Requested that South Wales Police takes this forward.</p> <p>Requested that South Wales Police takes this forward.</p> <p>South Wales Police facilitated a public session, which enabled community members/representatives to gain a detailed insight into the use of AFR (including rationale of watch list make-up) as well as a demonstration in a AFR vehicle to observe the use of the technology.</p>
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		<ul style="list-style-type: none"> Consider linking with missing person charities on the benefits of using AFR technology 	This is being considered for the future (when further evidence on use for this purpose is gained).
24/10/2018	<ol style="list-style-type: none"> <u>Mental Health update</u> <u>Stop and Search</u> <ul style="list-style-type: none"> Dip sampling and Body Worn Video 	<p><u>Mental Health</u></p> <ul style="list-style-type: none"> The group was interested in how the force mental health developments could be catered to young people's needs 	An update to be provided later in 2019 on how the mental health proposals are developing, including how they are tailored to young people.
12/12/2018	<ol style="list-style-type: none"> <u>County Lines</u> <u>SWP Strategic Assessment Report (use of force, stop and search etc.)</u> <u>Draft Strategic Equality Objectives</u> 	<p><u>County Lines</u></p> <ul style="list-style-type: none"> Concerns that the perpetrator photographs contained in the County Lines presentation presented by the force were predominantly of BME people. Concerns around the messaging and possible unconscious bias this could perpetuate. <p><u>Equality Objectives</u></p> <ul style="list-style-type: none"> Draft equality objectives largely supported with a request for a clearer focus within the older people objective. It was felt that it would be better to remove the aspect of the objective that focused on perceptions of safety and instead focused primarily on quality of service. Request for a final report on what was achieved under the previous Equality Plan in order to establish levels of success and if the work has now been mainstreamed for the future. 	<p>Commissioner's team requested a report on ethnicity demographics of those involved in County Lines in South Wales in order to better understand the position. To be presented at March 2019 meeting.</p> <p>Draft objectives drawn up and finalised with PALG comments in mind (including those first provided in March 2018).</p> <p>Commissioner's team has requested that a final report be developed.</p>

2019 MEETINGS

13/03/2019

1. County Lines Demographics Report
2. The South Wales Police approach to responding to Sex Work

County Lines

- Previous PALG feedback revisited
- PALG members welcomed county lines being revisited in the future in order drill down further into the intersectionality.

Sex Work

- Concern that there is a current lack of breakdown on numbers, scale and demographics of sex workers. The group discussed the importance of better understanding trends, causes, risks, influences and factors leading to sex work, such as debt, mental health, substance misuse, or coercion from abusive parties. This would help inform prevention and intervention responses and support measures.

As a result of the feedback received from PALG members at the previous meeting, the Chief Superintendent has now produced a report on the demographic breakdown of individuals associated with County Lines. This has been shared with PALG members for discussion at this meeting. In addition to this, the presentation used to deliver inputs to partner agencies had also been amended following concerns around the messaging and possible unconscious bias as a result of the images used.

Request for available data on sex workers to be sourced and shared at the next PALG meeting.

Agenda item to be revisited when the University of Bristol research findings are published on this topic.

Commissioner's Team to consider future sub-group sessions

12/06/2019

1. Scrutiny & Accountability Board – Hate Crime Deep Dive

- Findings report
- Conclusions and recommendations

2. Public Complaints – South Wales Police

- Engagement with the police complaints system by minority groups

Hate Crime

- The group provided feedback on the importance of ensuring other areas of the service did not cause any undue or avoidable distress to Hate Crime Victims – such as dealing with reclaiming property used as evidence, ensuring awareness for staff in the Public Service Centre who take initial reports from victims.
- Feedback also included the good work of the police in responding to recent local incidents of transgender hate crime. But more needed to be done to improve continuity in Hate Crime Officer roles, so as to not undermine public trust and confidence.
- The group agreed that further awareness raising, including the promotion of positive case studies where victims had been supported by the police, would help increase the confidence of victims to report to the police.

Public Complaints

- Interactive group sessions enabled PALG members to discuss the importance of ethnic minority groups' understanding of disproportionate treatment, their propensity to

The Commissioner's team will work with the South Wales Police's communications department to ensure feedback gathered from victims and partner agencies shapes future communication.

This will be incorporated as part of the outreach work led by the Professional Standards. Advocate training sessions are planned for 2020 and will involve training nominated advocates through the complaints process so that they are able to support service users.

South Wales Police have already explored different portals and methods to encourage reporting of hate crime. A newly formed Equality, Diversity and Inclusion Team will be driving forward the public confidence agenda.

The Force offered the opportunity for PALG members to take part in their internal scrutiny exercises in reviewing hate crime data, particularly in identifying disproportionalities.

Written feedback to be collated into a report for the Force and shared with PALG at the next meeting.

		<p>lodge a complaint, the complications of the process, and fears about retaliation should a complaint be made. The effectiveness of communication methods about the police complaints system was also discussed.</p> <ul style="list-style-type: none"> • Concerns that knowledge of rights of arrest/stop and search was not well understood by the public. If members of the public don't understand that they had been disproportionately treated, then they would be unlikely to make a complaint against the police. • Consider developing accessible information about the complaints process and easy formats for making a complaint. 	<p>The Force are looking into incorporating complaints handling into Sergeant training.</p> <p>Accessible and Easy Read methods will be incorporated as part of the Commissioner's complaints reform process.</p>
<p>11/09/2019</p>	<ol style="list-style-type: none"> 1. <u>Scrutiny & Accountability Deep Dive update – Stalking, Harassment and Coercive Control</u> 2. <u>Stop & Search – Use of Section 60</u> 3. <u>PALG – Future plans for the group</u> 	<p><u>Stalking, Harassment & Coercive Control</u></p> <ul style="list-style-type: none"> • The group provided feedback on the importance of understanding the complex and sometimes subtle dynamics of these crimes on specific communities or vulnerable people, such as migrants or older people. Effective communications, officer training and building public confidence in reporting were all cited as vital components in improving service provision. <p><u>Section 60 - Stop & Search</u></p> <ul style="list-style-type: none"> • The group suggested that it would be useful to test understanding amongst the public, to gauge perceptions and understanding of stop and search powers • It was recommended that developing accessible formats of stop and search information (such as 	<p>The Commissioner's team have incorporated coercive control under the Older People delivery objective within the Joint Equality Plan with South Wales Police.</p> <p>The Commissioner's team will be conducting a workshop with young people on stop search as well as developing a stop search survey for wider circulation.</p>

		<p>animations/videos/easy read) was important to ensure the public were made aware of their rights.</p> <ul style="list-style-type: none"> • The group suggested it would be useful utilising the PCSO role to build understanding of 'Section 60' amongst communities. • PALG members welcomed stop and search being revisited in a years' time, to review the figures and trends <p><u>PALG Future Plans</u></p> <ul style="list-style-type: none"> • Overall group support for the proposal to extend group membership from organisational representatives out to independent advisor members, and to create an Independent Chair role for the group. 	<p>The Commissioner's team have developed an animation as an accessible format for stop and search information.</p> <p>The Force have developed a Section 60 briefing for PCSOs to utilise in the community.</p> <p>Agenda item will be scheduled for September 2020 to revisit this agenda item.</p> <p>Commissioner's team to share details of the Independent Advisor proposals with PALG members once the Terms of Reference and role profiles are finalised.</p>
03/12/2019	<p>1. <u>Use of Force</u></p> <ul style="list-style-type: none"> ○ Presentation and demonstration ○ Commissioner's Body Worn Video report 	<p><u>Use of Force</u></p> <ul style="list-style-type: none"> • The group were interested in understanding how many officers were Taser-trained and how many Tasers had been drawn compared to used. • The group recommended that it would be useful to further interrogate the data in order to understand the varying force tactics used against different age groups and minority ethnic groups. Concern was raised that people who speak little or no English would be disproportionality affected by greater levels of use of force if tactical communication was the 	<p>Force later presented the requested breakdown of the number of officers who were Taser trained and the comparison of number of Tasers drawn versus used.</p> <p>Force later presented the requested breakdown of use of force data, including use of force categories and offence type.</p> <p>Updates from the 'Coercive Powers Groups' to be provided at future PALG meetings.</p>

most frequent tactic used by police to try to de-escalate incidents.

2020 MEETINGS

10/03/2020

- 1. Equality & Inclusion Team update
- 2. Use of Force used against Children
- 3. Stop & Search
 - o Stop & Search data
 - o Disproportionality report
 - o Commissioner Team update

- Equality & Inclusion Team update**
- Group agreement to be kept informed of force progress.
- Use of Force against Children**
- Previous PALG feedback revisited.
 - Feedback centred on use of force against vulnerable people, particularly where age was concerned, and the need for the Force to better understand the circumstances for individuals involved, beyond the data.
- Stop and Search**
- Concerns raised regarding the disproportionality of force used against black individuals. It was noted that this was proportionally higher than stop and search rates. The group asked for a detailed breakdown of demographic data and the type of force used against each ethnic minority category.
 - The group were interested in understanding how verbal tactical skills were applied to individuals who did not speak English and how

Regular progress updates on Joint Equality Plan objectives to be provided at future PALG meetings.

Force informed that thanks to PALG scrutiny a data recording anomaly had been identified in the system, which was resulting in inaccuracies on the number of children appearing to have force used against them. The Force were now reviewing records to rectify the error and have conducted a dip sample of records of children to help build understanding of the circumstances of use of force in these cases.

The South Wales Police’s Equality and Inclusion team will now be interrogating the disproportionality data and will share the outcome of this review with Commissioner’s team and PALG members.

The Commissioner’s team asked South Wales Police to consider this going forward.

		<p>efforts were made to de-escalate incidents when language was a barrier.</p>	
<p>03/06/2020</p>	<p>1. <u>Covid-19 Update</u></p> <ul style="list-style-type: none"> ○ Commissioner’s Team update on Covid-19 policing and partnership issues ○ South Wales Victim Focus report- Covid-19 issues <p>2. <u>Covid-19 – South Wales Police presentation on responses and concerns</u></p>	<p>Covid-19</p> <ul style="list-style-type: none"> ● Group queried whether the force data relating to anti-social behaviour and covid-19 breaches could be broken down further into age groups. ● Concern was raised that vulnerable children may be at increased risk not being at school and families may not be receiving support or referrals to services. ● Concern also extended to other groups affected by domestic abuse, the rate of DVPOs issued and how victims were being assisted with accommodation. ● Lack of, or inconsistency with, ethnicity recording on Covid-related Fixed Penalty Notice (FPN) forms was raised as a problem as this would impact the ability to monitor disproportionality. 	<p>Force reported at a later PALG meeting on information relating to safeguarding data of vulnerable adults. This was too complex to measure in terms of the types of cases and recording locations on systems. However, reassurance was given that monthly strategic public protection meetings monitor various indicators of vulnerability and ensure appropriate responses and resources. Ethnicity data recording gaps were being explored by the Force in order to ensure data quality and accuracy.</p> <p>Force sought information about the FPN recording process for capturing ethnicity data and assured PALG at a later meeting that data was being captured appropriately, and missing data verified against Body Worn Video footage to ensure figures are not being skewed.</p> <p>A review of a wider sample of performance data for ethnicity recording revealed recording gaps, in part because these data fields were not mandatory for completion and change to this was restricted because it is a national system. The Force were maintaining oversight and encouraging the</p>

			<p>workforce to complete the information on records.</p> <p>Further enquiries also indicated a potential reluctance to ask for details of ethnicity of callers by the Public Service Centre (PSC), especially in an emergency situation. The force are taking up management advice with the Head of the PSC to address this gap.</p>
25/09/2020	<ol style="list-style-type: none"> 1. <u>Automatic Facial Recognition (AFR) update</u> 2. <u>Race Equality and Disproportionality</u> <ul style="list-style-type: none"> ○ Group discussion 	<p><u>AFR Update</u></p> <ul style="list-style-type: none"> • PALG partners members reported that community feedback obtained from asylum seekers concerned access to AFR by UK Border Force. <p><u>Race Disproportionality</u></p>	<p>Commissioner's team to show Body Worn Video footage at a future PALG meeting.</p>
09/12/2020	<ol style="list-style-type: none"> 1. <u>Independent Community Members introductions</u> 2. <u>Joint Equality Plan</u> <ul style="list-style-type: none"> ○ Update on objectives and group discussion 3. <u>Victims Strategy</u> 	<p><u>Joint Equality Plan</u></p> <p><u>Victims Strategy</u></p>	<p>PALG contributions to JEP discussions have ensure that priorities such as Neurodiversity are on the plan.</p> <p>PALG invited to shared feedback on the Victims Strategy with the Commissioner's team.</p>
2021 MEETINGS			
23/03/2021	<ol style="list-style-type: none"> 1. <u>Community Relationships following recent events</u> <ul style="list-style-type: none"> ○ Discussion 	<p><u>Community Relationships</u></p> <ul style="list-style-type: none"> • PALG member proposed ideas around incorporating reformed ex-offenders and their lived experience into engagement and communication plans on crime. 	<p>Force requested a meeting with the PALG member to discuss ideas further.</p>

	<ol style="list-style-type: none"> 2. <u>Managing Unreasonable Complainant Behaviour</u> <ul style="list-style-type: none"> ○ Presentation and discussion 	<p><u>Complainant Behaviour</u></p> <ul style="list-style-type: none"> • The group was in general agreement with the force's proposals on the strategy and understood the intentions. 	
15/06/2021	<ol style="list-style-type: none"> 1. <u>Community Tensions and Community Cohesion</u> <ul style="list-style-type: none"> ○ Update 2. <u>Online Hate Crime</u> <ul style="list-style-type: none"> ○ Report and discussion 	<p><u>Community Tensions</u></p> <ul style="list-style-type: none"> • PALG request to have sight of the report into recent events. <p><u>Online Hate Crime</u></p> <ul style="list-style-type: none"> • Agenda item requested by PALG member due to a rise in online hate and decline in confidence in reporting. 	<p>Force to share the recommendations and learning report on recent community tensions events with PALG at a future meeting.</p> <p>Establishment of “Safer Swansea” in the Western area of the force, which captures tensions and concerns discussed during community safety meetings.</p>
08/09/2021	<ol style="list-style-type: none"> 1. <u>Positive Action Proposals for a Representative Workforce</u> <ul style="list-style-type: none"> ○ Questions, discussion, and feedback 2. <u>Query regarding the police response to Sexual Exploitation</u> 	<p><u>Positive Action</u></p> <ul style="list-style-type: none"> • Members discussed the issues around both recruitment and retention. In particular, direct ethnic minority youth community feedback in the Cardiff Bay area and the lack of interest in joining the police. Stop and Search issues were cited as causing trust issues among the community. 	

		<p><u>Sexual Exploitation</u></p> <ul style="list-style-type: none"> • Agenda item requested by PALG member in relation to police response to identifying vulnerability in the hospitality sector. • Ideas to improve safeguarding in this area included: better reporting and communication channels between officers and hotels, hospitality staff training on identifying signs of sexual exploitation and potential victims as part of licencing requirements. • Point raised that sex work is not illegal and that the focus needs to remain on the element of exploitation rather than choice of profession so as to not stigmatise people. 	<p>Force representative to contact PALG member to discuss ideas on better incorporating the hospitality sector in plans to tackle sexual exploitation.</p> <p>Force representative to raise the points made with the Regional Safeguarding Board and national working group.</p> <p>Force representative to discuss incorporating points into licensing requirements for hospitality sector with the Licensing Action Lead.</p> <p>Force confirmation that the Cardiff and the Vale Safeguarding Board have an exploitation plan in place, and that a Multi-agency Night-time Economy Group has now been established.</p> <p>Force are working in partnership to develop and training package for the hospitality industry.</p>
09/12/2021	<p>1. <u>Police Response to the Safety of Women and Girls</u></p> <ul style="list-style-type: none"> ○ Young People’s Views on the Safety of Women and Girls ○ Professional Standards and Police Vetting: Data and Presentation 	<p><u>Safety of Women and Girls</u></p> <ul style="list-style-type: none"> • Agenda item requested by PALG member in relation to police response to recent UK events and concern over vetting of officers. • Victim Support expressed the concern that they had not received a single disclosure or referral from victims or witness who were police officers; they proposed that this may be because the link between police and their agency was acting as a barrier. 	<p>Force representatives to contact to discuss how Victim Support can improve referrals for police officers and staff who are victims or witnesses.</p>

	<ul style="list-style-type: none"> ○ South Wales Police Communication with the Public: Presentation ○ Questions and Discussion/Feedback 	<p>Victim Focus discussed the importance of the force and partner agencies working together in relation to promoting the support that was available for women and girls in the Swansea area.</p>	<p>Force representatives to make contact with Victim Focus to discuss joint communications in relation to promoting Safe Spaces in the Swansea area.</p>
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2022 MEETINGS

<p>30/03/2022</p>	<ol style="list-style-type: none"> 1. <u>Community Relationships and Police Accountability</u> <ul style="list-style-type: none"> ○ Mayhill Incident and recent report findings 2. <u>Stop and Search</u> 	<p><u>Mayhill</u></p> <ul style="list-style-type: none"> • PALG members challenged the Force on the decision-making on the day, and how the Force would prepare for the first anniversary of the incident. <p><u>Stop & Search</u></p> <ul style="list-style-type: none"> • PALG members challenged the Force on how continued racial disproportionality and unconscious bias was being tackled among officers. • The case of Child Q (teenage girl strip searched by another force) was raised and SWP asked if they can provide details on how many intimate searches had been conducted on children. 	<p>The incident review findings, next steps and recommendation implementation discussed with PALG.</p> <p>Force reported that Body Worn Video compliance rates had increased to 98% since the introduction of external scrutiny panels. The creation of Youth Panel is now underway.</p> <p>Enhanced dip sampling, quality assurance checks and disproportionality reviews have been introduced.</p> <p>Force Lead gave a live demonstration of the force business intelligence data tool to show how many strip searches on children had been carried out.</p>
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<p>15/06/2022</p>	<ol style="list-style-type: none"> 1. <u>Counter Terrorism 'Prevent Programme'</u> <ul style="list-style-type: none"> ○ Presentation and discussion 2. <u>Ukrainian Refugee Work update</u> 	<p>Counter Terrorism</p> <ul style="list-style-type: none"> • Concern was raised about the level of awareness amongst parents and educators on the dangers of online gaming and social media groups as mediums for radicalisation and recruitment into terrorist or extremist organisations. • Policing capability to keep up with these evolving changes in technology and new/fringe social media platforms was also questioned. • The Force presentation was criticised in various areas, including not distinguishing between mental ill health and serious mental illness as this can wrongly stigmatise vulnerable people, and indicators of an anti-Muslim agenda. • The presentation was requested to cover neurodiversity; however, this subject was only lightly referred to on the day. PALG members raised this as needing to be revisited more in-depth in a future meeting. 	<p>The Commissioner's team approached the Force Lead for Counter Terrorism for a response to the feedback from PALG. The Independent Chair also submitted a personal letter raising concerns about the content of the presentation.</p>
<p>28/09/2022</p>	<ol style="list-style-type: none"> 1. <u>Hate Crime</u> 2. <u>PALG outcomes – a 5-year reflection</u> 	<p>Hate Crime</p> <ul style="list-style-type: none"> • Current Hate Crime statistics and trends were questioned with regards to confidence in reporting and willingness of victims to come forward, particularly if they have been repeat victims. • PALG members discussed various other factors relating to hate crime with the Force Lead, including: how protected characteristics were 	<p>Force Lead for Hate Crime to provide PALG with data on repeat victims of hate crime, and Force response targets, as requested.</p> <p>Commissioner's team to request hate crime data from the Force Victim Satisfaction Unit.</p>

		<p>being monitored, data and crime recording standards, the engagement being undertaken to aid understanding of hate crime offences, police links with schools, force incident grading and response times, and officer referrals to victim services.</p>	
<p>14/12/2022</p>	<ol style="list-style-type: none"> 1. <u>Facial Recognition Technology</u> <ul style="list-style-type: none"> o Presentation and discussion 2. <u>Deep Dive topic: Child Exploitation and Vulnerability</u> 	<p><u>Facial Recognition Technology</u></p> <ul style="list-style-type: none"> • PALG members raised questions about: FRT image data collection and retention, police follow up on positive image matches, false positives and false stops during FRT deployment, any remaining ethical considerations, and public notification of FRT deployment. <p><u>Deep Dive topic</u></p> <ul style="list-style-type: none"> • PALG members raised concerns that wider partners located outside of the statutory partnership structures are not being adequately informed of the work the Force is undertaking. Therefore, cannot directly feed in suggestions or flag concerns in order to help break the cycle of missing children and child exploitation. • Other questions posed were about the inclusion of County Lines along with Child Sexual Exploitation. 	<p>The Force Lead provided PALG with the website link to published information from South Wales Police, including data on alerts recorded and police officer engagement, for further scrutiny. Discussions and feedback from PALG are helping to inform the Force communications and community engagement work on FRT.</p> <p>Commissioner’s team invited PALG members and their selected partner networks to a Deep Dive focus group in January 2023. The research findings were presented in the Deep Dive Board paper in February 2023 and suggestions raised in the focus group were formulated into recommendations to the Force. PALG will be updated on this outcome in their April 2023 meeting.</p>

		<ul style="list-style-type: none"> Members suggested that they could participate in specific focus group research for the Deep Dive Board outside of the PALG meeting, and that this would provide an opportunity to invite wider partners to take part. 	
19/04/2023	<ol style="list-style-type: none"> <u>South Wales Police response to the HMICFRS Vetting and Misogyny Report, and local and national events.</u> <u>Scrutiny & Accountability Deep Dive – Public Perception of Policing</u> 	<p><u>South Wales Police response to the HMICFRS Vetting and Misogyny Report, and local and national events.</u></p> <ul style="list-style-type: none"> PALG were provided with a presentation on ‘Professional Standards – South Wales Police response to the recent vetting report. <p><u>Deep Dive Topic</u></p> <ul style="list-style-type: none"> Members were invited to provide feedback on the public perception of policing ahead of the upcoming Deep Dive. The group discussed the various methods the Commissioner’s team would gather feedback from different communities. 	<p>South Wales Police provided a response report to PALG members to answer queries raised and plans to combat corruption within the police.</p> <p>The Commissioner’s team conducted a Deep Dive into public perception of policing. Members of the public and partner organisations were consulted in the research. Recommendations were made to South Wales Police to strengthen communication to the public about the work being completed in this area.</p>
19/06/2024	<ol style="list-style-type: none"> <u>Domestic Abuse: Initial Police Response</u> <u>Scrutiny & Accountability Deep Dive – Domestic Abuse</u> 	<p><u>Domestic Abuse: Initial Police Response</u></p> <ul style="list-style-type: none"> PALG were provided with a presentation on the South Wales Police Public Service Centre and the initial police response to Domestic Abuse. PALG members provided feedback and recommendations to South Wales Police regarding community engagement and specialist victim support. 	<p>The Commissioner’s team conducted a Deep Dive into the initial response to domestic abuse. Domestic abuse survivors, South Wales Police and partner organisations were consulted in the research.</p> <p>Recommendations were made to South Wales Police to strengthen their mechanisms for involving domestic abuse survivors with</p>

		<p><u>Scrutiny & Accountability Deep Dive – Domestic Abuse</u></p> <ul style="list-style-type: none"> • PALG members were invited to attend focus group sessions to contribute to the Commissioner’s Team Deep Dive research into the initial police response to domestic abuse. 	<p>officer training and trauma informed practice.</p>
<p>15/09/2023</p>	<ol style="list-style-type: none"> 1. <u>Project ATAL</u> 2. <u>Counter Terrorism - PREVENT</u> 	<p><u>Project ATAL</u></p> <ul style="list-style-type: none"> • PALG were provided with a presentation on Project ATAL, the approach to Anti-Social Behaviour associated with street-based lifestyles and vulnerability. <p><u>Counter Terrorism – PREVENT</u></p> <ul style="list-style-type: none"> • PALG discussed inviting back PREVENT, who previously attended a meeting, back to PALG to discuss any developments. 	<p>PALG provided useful feedback to South Wales Police on Project ATAL and the importance of training for PCSO’s dealing with this. PALG raised points regarding South Wales Police using leaflets/web links and the difficulties for those without access to technology.</p>
<p>8/12/2023</p>	<ol style="list-style-type: none"> 1. <u>Right Care Right Person</u> 2. <u>Scrutiny & Accountability Board – Force Communication Response to Critical / Major Incidents</u> 	<p><u>Right Care Right Person</u></p> <ul style="list-style-type: none"> • South Wales Police provided a presentation on ‘Right Care Right Person’, an initiative developed by Humberside Police to ensure people who call the police get the best support and service. 	<p>South Wales Police provided PALG with a brief regarding the initial findings from the first phase of Right Care Right Person. The brief included details on how resources typically used for Concern for Welfare incidents are expected to be redistributed.</p>

- PALG were presented with the different phases for the introduction of 'Right Care Right Person'.
- PALG provided feedback to South Wales Police regarding the timescales, impact on those from racially marginalised backgrounds or protected characteristics and public perception of Right Care Right Person.

Scrutiny & Accountability Board – Force Communication Response to Critical / Major Incidents

- The Commissioner's team presented outcomes of previous Deep Dives into Public Perception of Policing and Domestic Abuse. The Commissioner's team also introduced the next Deep Dive focus; Force Communication Response to Critical / Major Incidents.