



Volunteer Visiting Schemes

Annual Report

2024-2025

Scheme Manager

Law yn Llaw
at Dde Cymru
diogel, cyfiawn
a chynhwysol

Together for
a safe, just
and inclusive
South Wales

Comisiynydd
yr Heddlu a
Throseddu
De Cymru

South Wales
Police
and Crime
Commissioner

Mae'r ddogfen hon ar gael yn Gymraeg ar ein gwefan, neu gallwch gysylltu â: comisiynydd@heddlu-de-cymru.pnn.police.uk

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Foreword



South Wales Police & Crime Commissioner, Emma Wools:

I am incredibly grateful for the hard work and dedication shown by our Independent Custody Visitors and our Animal Welfare Visitors. As Police and Crime Commissioner, I understand the importance of scrutiny, accountability and transparency. The Independent Volunteer Schemes play a critical role in the scrutiny function of my Office and support me to hold the Chief Constable to account.

This annual report demonstrates the valued contributions of our Independent Volunteers who, over the past year, have ensured that the rights and welfare of detainees in police custody are upheld. They have also helped ensure that the conditions in which the dogs and horses of the South Wales Police family are kept are to the highest standards.

I would like to thank the Independent Volunteers for their contribution and take this opportunity to reiterate my commitment to support the continuing development of the Independent Custody Visitor and Animal Welfare Schemes.



Introduction To the Volunteer Visiting Schemes

In 1981, several outbreaks of unrest occurred in various cities throughout the country – including Bristol, Liverpool, Manchester, the West Midlands, and London. The most significant of these disorders took place in Brixton when hundreds of young people attacked property and the police. After days of unrest, these serious incidents led to the government ordering an urgent inquiry and appointing Lord Scarman to conduct a comprehensive investigation into the events.

As part of the recommendations arising from the investigation and following report, Lord Scarman advocated a system whereby members of the public from local communities could inspect the way the police detained people in their custody. Originally referred to as 'Lay Visiting', Independent Custody Visiting is the system that has been developed to meet this recommendation.

The Police and Crime Act 2002 made custody visiting statutory with the Home Office introducing the [Codes of Practice for Independent Custody Visiting](#). The Police Reform and Social Responsibility Act 2011 introduced Police and Crime Commissioners and gave them the responsibility for operating and overseeing the scheme in their police area.

In South Wales, the Police and Crime Commissioner (PCC) is responsible for the statutory Independent Custody Visiting Scheme and the non-statutory Animal Welfare Visiting Scheme. The Commissioner appoints volunteers from the local community to carry out unannounced visits to police stations and the police dog and horse mounted site.

The statutory Independent Custody Visiting Scheme involves visitors reporting on the welfare of detainees held in custody, ensuring that their rights and entitlements are being upheld. It is an effective method of oversight of police custody, and one of many aspects of the Commissioner's overarching scrutiny and oversight role.

In South Wales, the Commissioner has appointed a Scheme Manager who oversees the overall operation of the Custody Visiting Scheme on her behalf. The Scheme Manager is responsible for two panels – East and West. The East panel covers the custody suites in Cardiff Bay and Merthyr Tydfil. The West panel cover the custody Suites in Bridgend and Swansea.

The Animal Welfare Visiting Scheme involves volunteers reporting on the welfare of the police dogs and horses through visits to the South Wales Police Dog and Mounted site.

This report provides an update on scheme activity from April 2024 to the end of March 2025. It highlights the work of our visitors, the findings they have made and the value they provide to our communities.



Overview Of Independent Custody Visiting in South Wales

In 2024-25, the South Wales Independent Custody Visiting (ICV) Scheme was provided by 13 (as of April 2025) volunteer visitors split across two panels – East and West. The demographic breakdown of the volunteers is displayed in the table overleaf.

Our visitors aim to conduct visits once a week to the Merthyr, Cardiff, and Bridgend custody suites, with an aim of three visits per fortnight to Swansea Central, though there has occasionally been a struggle and recruitment of more volunteers is required. The decision was made to increase visits to Swansea Central due to the age of the suite and the associated number of issues that were raised by Visitors. This is due to be reviewed again during 2025-2026.

During this period, two recruitment drives took place to increase visitor numbers. Visitors are required to complete a probationary period of six months satisfactorily. The maximum period of appointment for visitors is 9 years and all appointments are reviewed through interview and vetting procedures every three years in line with national guidance. Due to tenure coming into effect in 2024, 7 visitors reached their maximum appointment and left the Scheme.

South Wales does not currently have facilities in which to hold detainees under the Terrorism Act (TACT) 2000. Consideration will be given in 2025 as to whether volunteers are required to undergo the necessary vetting and training to visit TACT detainees should the need arise at some point in the future.

The Governance of Our Scheme

The two panels meet quarterly with the Custody Sergeant / Inspector and Scheme Manager, to raise issues of concern arising from visits, highlight good practice, and discuss any changes in policy and procedure that impact on the local custody suites and the visiting role. Each panel is chaired by a visitor appointed by panel members for a period of three years.

A summary of issues noted in the previous quarter is compiled by the Scheme Manager in consultation with panel members, which is circulated to the Sergeant/Inspector and members for consideration in advance of the meeting. Additional issues can be raised on the day.

Panel meetings in 2024/25 included discussion around the following themes:

- Staffing Levels
- Female Welfare Packs
- Inspector Reviews
- Rights and Entitlements
- Liaison and Diversion Services
- Custody Renovations
- Religious Materials
- Children/Young People
- Use of Force
- Healthcare Professionals



Police Custody in South Wales



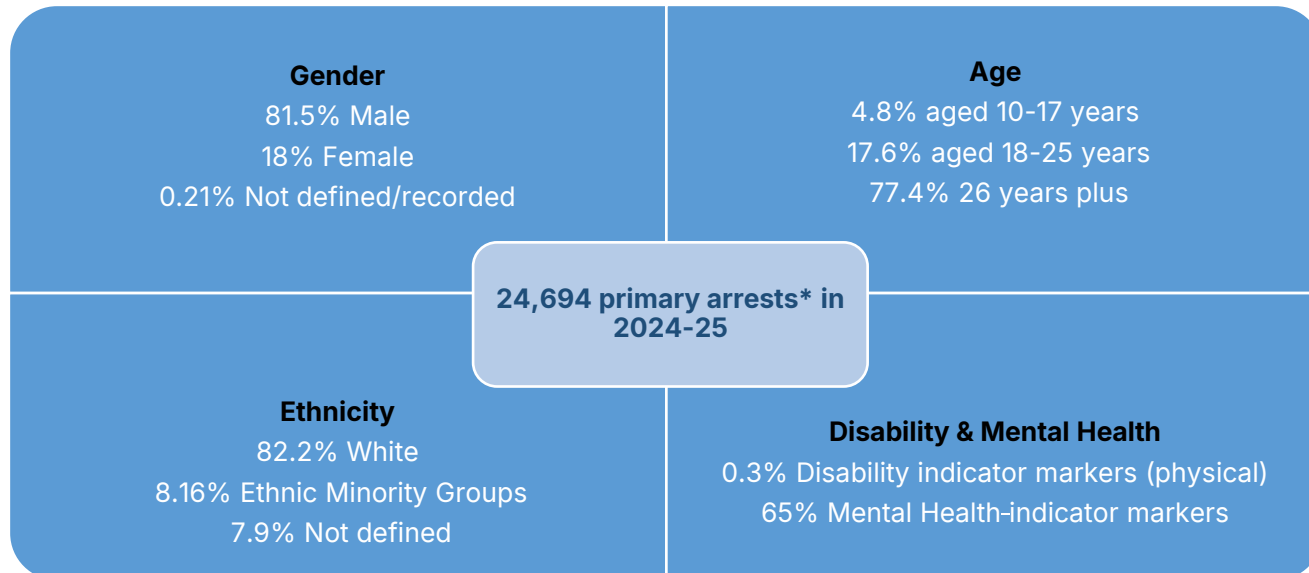
South Wales Police operates 4 Custody Suites, and these are in Cardiff Bay, Merthyr Tydfil, Swansea, and Bridgend. The Custody Suites in Merthyr Tydfil and Bridgend were built in 2014 and are located away from the town centres. Each suite has 42 cells and are both identical in design. The oldest suite in the South Wales area is in Swansea with its estate being part of Swansea Central police station, with 27 cells. Cardiff Bay police station was completed in 2009 and the suite is designed over 2 levels, with 60 cells in total.

Policing Demand

In South Wales during 2024-2025, there were around 24,694 primary arrests* leading to detention.

Outlined below is a breakdown of detainees in Custody in 2024-25:

Custody Detainees (2024-25)



*Primary arrest refers to the offence for which an individual is originally arrested and brought into Custody. Subsequently an individual may be arrested for further offences. This term is used to avoid double counting.



Independent Custody Visiting Data

The following data refers to visits that were carried out between 1st April 2024 and 31st March 2025.

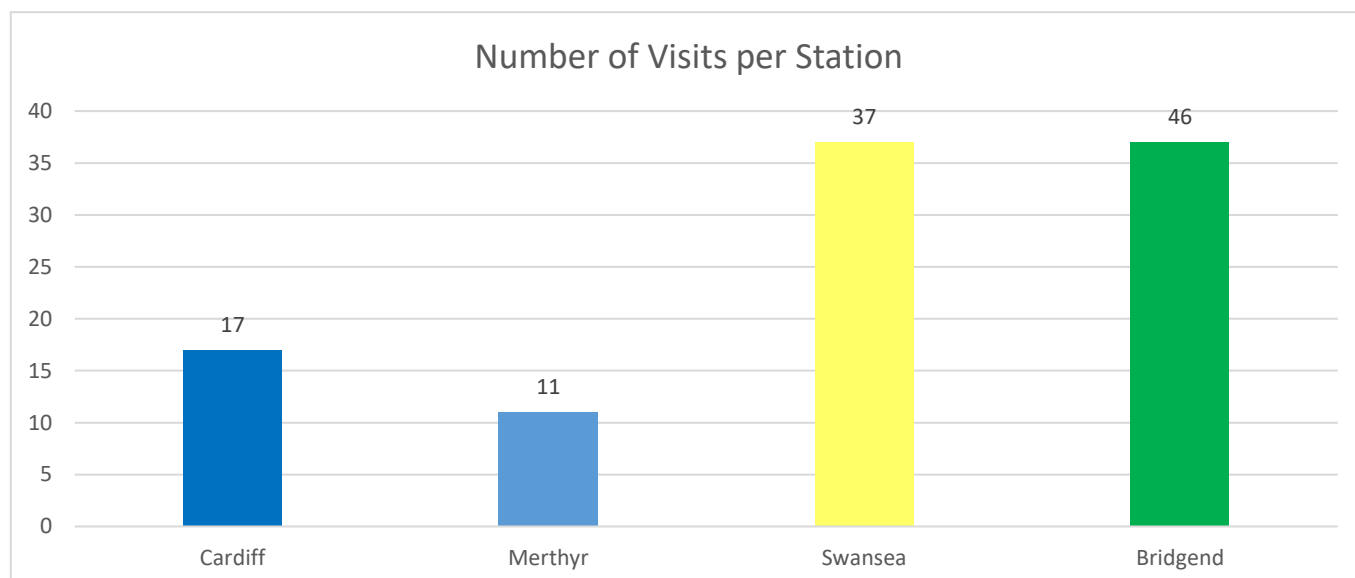
A total of 111 visits took place in 2024-25 with 31.81% of detainees visited (a total of 983 detainees with 271 visited). Detainees may not be 'available' for a range of reasons including being asleep, intoxicated, in interview, using hygiene facilities, or because of advice not to visit specific detainees due to them being very distressed or aggressive.

As well as the 271 detainees who were interviewed by the volunteers, a further 162 detainees received some oversight either by assuming a detainee's consent to view a custody record or by viewing a detainee through the hatch, for example.

In 2025-2026, ICV Report Forms and Data Collection System are being reviewed, as it has been identified that the current processes may not accurately record when a detainee is viewed by visitors which may impact the above data.

In 2024-25, 28 visits were carried out to Cardiff and Merthyr and 83 to Bridgend and Swansea. Visits have been lower than expected this year which falls short of our objectives. We have been actively recruiting during this period and shall continue to do so to increase visits to all custody suites. Existing volunteers have worked incredibly hard to make visits happen despite the lower visitor numbers. Their dedication has been vital in keeping things moving during this time.

The chart below provides a breakdown of the number of visits per station.



*The demographic breakdown of the volunteer visitors is shown in the table below:

South Wales Scheme Membership	
Age	
18 to 25 years	0.0%
26 to 50 years	69.23%
51 to 70 years	23.08%
71 + years	7.69%
Gender	
Female	84.61%
Male	15.38%
Ethnicity	
Asia, Asian British or Asian Welsh	0.0%
Black, Black British, Black Welsh, Caribbean or African	0.0%
Mixed or Multiple ethnic groups	7%
White Welsh / British	76%
Other (i.e. Polish, Czech)	15%
Disability	
No	84.61%
Yes	15.38%
Not defined	0.0%
Religion	
Christianity	30.79%
Muslim	0.0%
No religion	53.85%
Other	0.0%
Prefer not to say	15.38%
Sexual Orientation	
Gay/Lesbian/Bisexual	15.38%
Heterosexual/Straight	84.61%
Prefer not to say	0.0%
Welsh Language	
Non-Welsh Speaker	69.23%
Welsh Learner	30.76%
Welsh Speaker	0.0%

*Please refer to page 12 for our plans to prioritise diversity in our recruitment efforts to better reflect the communities we serve.



There are occasions when the suites are very busy and due to time constraints on the escorting custody staff, the visitors prioritise detainees to interview. Visitors will prioritise vulnerable adults and children. The visitors spoke to 14 young people out of 33 in custody during visits. All young people spoken to were male.

Independent Custody Visiting Scheme Findings



Visitors play a vital role in highlighting any issues within custody and ensuring these are brought to the attention of custody staff and the Scheme Manager to be rectified as soon as possible. If the suite is busy, the visitors prioritise speaking with young children and vulnerable adults first to ensure their needs have been fulfilled, before speaking with any other detainees. The issues raised by the visitors could include any concerns for detainee's welfare and any estate or repair issues. Visitors will note apparent issues or

concerns from their visits on a report form.

A copy of the report is sent to the Scheme Manager to process. An email copy of the report form is then sent to custody staff. All issues arising are discussed during panel meetings and a police representative will provide the visitors with an update or feedback on their findings. Thematic issues are collated by the Scheme Manager and are detailed on a report and discussed during the meeting. National themes that are highlighted by the Independent Custody Visiting Association (ICVA) are also shared and discussed with the visitors.

Any urgent issues are addressed by the visitors at the time of the visit and are raised immediately with a custody sergeant or inspector. Visitors will then record the information on their report forms and will also inform the Scheme Manager.

When a detainee highlights a concern or makes an informal complaint to visitors, this is followed up with a custody staff member and the detainee's custody record can be checked by the visitors, with their permission. If a detainee is unavailable, visitors can 'assume consent' to check the record. Detainees are advised that if they wish to make a complaint, they should speak to the officer in charge.

Visitors focus on the rights and entitlements of detainees, particularly checking how well detainees are made aware of these and whether they are proactively offered by the police. Whilst overall findings are positive, visitors have provided feedback on occasions where detainees state that they have not been offered showers and use of exercise yard after being detained for a lengthy period. These instances have been raised with the senior custody management team and ICVs continue to monitor this.

Visitors also monitor the distribution of distraction items, particularly for children and vulnerable adults and again make detainees aware of these items should they be allowed them following risk assessment.

Detainee dignity is another key focus for visitors and ensuring that detainees are receiving appropriate care. One example of where visitors have made a difference includes, following visitor feedback and



queries regarding availability of provisions for detainees going through menopause, custody services have implemented initiatives to support detainees experiencing menopause symptoms while in custody. This includes providing menopause-specific hygiene packs and information leaflets, as well as offering access to healthcare professionals. These measures aim to address the potential impact of menopause on women's physical and mental well-being during detention.

On one occasion, visitors raised that a detainee had been placed in a cell close to another detainee was shouting and swearing. This caused the detainee distress. This raised with custody services as visitors felt that it was appropriate for the detainees to be moved as there was space in another wing. Custody services took onboard this feedback about the general placement of detainees within the suite, and this continues to be monitored by visitors. No similar instances have been reported since.

Reoccurring themes reported by visitors are reportedly low staffing levels and busy suites. On a few occasions, visitors have had to abandon visits due to this reason, particularly in Bridgend and Swansea custody suites. To reduce the risk of this happening again, visitors have been provided with contact numbers for the Custody Bronze Inspector who they can speak to should they need to consider abandoning a visit. In addition, the Scheme Manager continues to deliver inputs to new Custody Staff to ensure that they are aware and have knowledge of the visitor's role and the need for them to be granted immediate access into custody, unless there are exceptional circumstances such as health and safety concerns.

During this period, visitors have raised issues with custody facilities and equipment such as:

- Defects
- Cold Suite (Cardiff)
- Shortage of blankets
- Accessibility of suites for those with physical disabilities.
- Length of time taking for defects and repairs to be resolved. In particular, the wait times for technological parts due to the age of the technology.

Swansea Custody Suite continue to have the most reported issues. Issues have been raised regarding the fact that there is one camera processing available room in Swansea, which is slowing down the process of booking in detainees. Visitors will continue to review and report their observations on these issues, alongside any others that they pick up.

During visits, visitors will prioritise seeing children and vulnerable adults and report any common themes identified and concerns. On one occasion, a young detainee in Swansea had been held in custody for over 17 hours. An Appropriate Adult (AA) had been requested by the police from the local authority, but the emergency duty team had not been able to attend. Visitors will continue to monitor the attendance of AAs and provision of local authority accommodation.

On another occasion, visitors raised that a vulnerable detainee in Swansea had been in custody for 15 hours, but no AA had attended yet. This was immediately raised with custody leadership who investigated the incident and provided custody staff with learning about the contact of AAs and recording on the custody record. Custody senior leadership encouraged visitors to, if similar incidents occur, contact the Custody Bronze Inspector to raise this.



It is important to note that praise and positive comments are also recorded by the visitors and the Scheme Manager ensures these are logged and shared with police representatives. During panel meetings, visitors will voice their praise for staff members in Custody, which they feel is important to share. Below are some examples of the positive comments that have been noted by the visitors during the year:

- Custody staff helpful and welcoming to visitors.
- Detainees complimentary about treatment from custody staff.
- Vast amount of food items available to detainees.
- There are now permanent Health Care Professionals based in each Custody Suite.
- Religious materials stored correctly.
- Custody staff positive dealings with a physically disabled detainee.
- Positive feedback regarding a detainee who had dietary requirements and staff bought food into custody for them.
- Reported reduction in use of anti-rip clothing for female detainees.
- Custody Inspectors more visible in suites.
- Custody services have introduced a question to detainees on booking in, asking them if they identify as being 'neurodiverse'. Since this was introduced, AA referrals from custody have increased which indicates that vulnerability is being better identified with support accessed.

Throughout 2024-25 there were 81 reported adverse incidents in Custody across the force area. An 'adverse incident' is defined by the College of Policing as 'any incident which, if allowed to continue to its ultimate conclusion, would have resulted in death or serious injury to any person'. Visitors perform oversight over adverse incidents at panel meetings. In addition, the Scheme Manager participates in the 'Custody Lessons Learnt' forum which is also attended by custody leadership, health and safety and the learning and development team. The purpose of the forum is to scrutinise recent adverse incidents and reflect on any learning or action taken as a result. The Scheme Manager updates visitors following the meetings.

Scheme Development

HMICFRS Inspection of Custody¹

In 2023, South Wales Police received an inspection of Custody from His Majesty's Inspectorate of Constabulary Fire and Rescue Services (HMICFRS). This inspection assessed the effectiveness of Custody services and outcomes for detained people throughout the different stages of detention.

In 2024-25, visitors continued to have oversight over the progress made against the recommendations made by HMICFRS and received updates from custody regarding any action taken. For example, custody have shared updates regarding:

- Required renovations taking place in custody suites.
- Introduction of new Inspectors.
- Quality Assurance of 'Use of Force' data.
- New contract for Health Care Professionals which means that each suite has a permanent professional.

¹ [Report on an inspection visit to police custody suites in South Wales Police - His Majesty's Inspectorate of Constabulary and Fire & Rescue Services \(justiceinspectorates.gov.uk\)](https://www.justiceinspectorates.gov.uk/hmicfrs/reports-and-publications/2023-24/2023-24-report-on-an-inspection-visit-to-police-custody-suites-in-south-wales-police/)



- Metal Detectors and 'Custody Pods' are now available in suites.

Independent Custody Scrutiny Panel

In April 2023, the National Police Chiefs Council (NPCC) and Association of Police and Crime Commissioners (APCC) issued a joint guide they had developed, with input from Ministry of Justice, ICVA and Home Office for the Introduction of Custody Detention Scrutiny Panels. It was agreed by South Wales Police and the Commissioner's team that an 'Independent Custody Scrutiny Panel' was to be developed in line with the guidance to help monitor the progression of the HMICFRS recommendations, ensuring positive progression in this area.

Membership is made up of people representing the following:

- ICVs
- Police Accountability & Legitimacy Group
- Independent Advisory Group

In 2024/2025, two Panel Meetings took place looking specifically at the use of anti-rip clothing and use of force in custody.

The Panel is developing well, and attendees are sharing positive feedback.

For further information, please visit: [Independent Custody Scrutiny Panel - South Wales Police and Crime Commissioner \(southwalescommissioner.org.uk\)](https://southwalescommissioner.org.uk)

Training

Throughout this period, visitors have received various inputs and training to enhance their knowledge and confidence. In August 2024, visitors received training from the Strategic Lead for Commissioning, Substance Misuse and Mental Health regarding Naloxone history and use in South Wales Police Custody. Naloxone is the emergency antidote for overdoses caused by heroin and other opiates such as methadone, morphine and fentanyl. This training was well received by visitors who found it useful to learn more about Naloxone as it is referred to in custody and often referenced in adverse incidents reports.

In 2024-2025, visitors and the Scheme Manager attended custody detention officer and custody sergeant training in South Wales Police Headquarters to provide a presentation on the Scheme. The purpose of this training is to encourage good relationships with new staff and visitors and increase knowledge of the role.

During this period, visitors were provided with a detailed demonstration and overview of the newly introduced 'custody pods.' The 'custody pods' allow detainees to be restrained in a safe and secure way whilst being supported by trained staff.

In the past year, visitors have been provided with various training opportunities and briefings from ICVA regarding different areas of custody such as Gypsy Roma Travellers in custody, pregnancy and breastfeeding in custody, autism in custody amongst others!

PCC ICV Shadow Visit



In September 2024, the PCC, Emma Wools, accompanied visitors during a visit to Swansea custody suite. This was a great opportunity for PCC to observe the visitors carrying out checks on the welfare of detainees and listen to their feedback regarding the role and general custody services.

ICV Annual Conference

In November 2024, the ICV Annual Conference took place, in which all visitors were invited to attend. Visitors participated in team building exercises and were able to sample a selection of food available to detainees in custody.

In addition, custody services presented the new 'Vulnerability Policy' and received feedback from visitors. A Leavers Ceremony then took place where the PCC Chief Executive presented our West Panel Chair with a Recognition Award for their outstanding service to the Scheme.

The event concluded with a visit from the South Wales Wellbeing Police Dog. All attendees found the event successful and very engaging!

ICV Recruitment

In 2024, the Scheme Manager began working with the Ethnic Youth Support Team to build relationships with ethnic minority communities and increase diversity and representation within the Scheme. This work is ongoing and has been extremely positive so far.

Future

Engagement and Recruitment

The Commissioner's team recognises that there is a need to recruit additional volunteers in the 2025/2026 period to resume weekly visits to each custody suite. The goal for this period is to recruit and train at least 10 new visitors.

Visit Arrangements

The Scheme Manager will work with visitors to encourage more weekend and late-night visits.

Online Reporting

Currently, visitors complete paper report forms which is sent to the Commissioner's team for typing up. The Scheme Manager will work with South Wales Police to create a system whereby visitors can complete digital report forms at the time of visit within custody. This will hopefully increase the detail of report forms which will resultingly improve scheme data.

Custody Records

The Scheme Manager will provide refresher training to visitors on how to scrutinise custody records. This is aimed to increase visitors' confidence in considering and reporting on custody records.





South Wales is currently quality assured as a **SILVER** scheme!

In November 2023, ICVA awarded South Wales ICV Scheme the 'Silver' Quality Assurance Framework (QAF) award. This is an independent quality standard to assess scheme effectiveness and covers several areas including:

- Recruiting and training
- Managing volunteers
- Communications
- Holding the force to account
- Transparency and public reassurance
- Detainee welfare
- Investing in and supporting the Scheme Manager

At silver level, our scheme has developed detailed training plans for our volunteers and run governance processes that enshrine police engagement and buy in to resolving difficult issues. On the ground, silver means Independent Custody Visitors spend longer looking at custody records of detainees and focusing further on detainee welfare.



Animal Welfare Scheme

The South Wales Animal Welfare Scheme is currently facilitated by 7 volunteers. The volunteers carry out regular unannounced visits to the Dog and Mounted Section of South Wales Police to observe and report on the welfare, stabling and kennelling arrangements for police horses and dogs.



Visitors note the number of dogs and horses on site and any specific health or welfare concerns, as well as reporting on the physical condition of the site, the condition of animal transport vehicles and any repair issues. Panel meetings are held twice a year and are attended by staff, officers, volunteers, a local veterinarian, and a representative from the Dogs Trust.

Visits are currently on a weekly basis. This is due for review in 2025. Visitors can highlight any concerns they have, and all issues are discussed with Police representatives. In addition, those animals on medication or to be rehomed are discussed at the meetings. An experienced visitor, appointed by the members of the panel, currently chairs all panel meetings.

Visitors are guided by the 'five freedoms' for animal welfare which are annexed to the Scheme Guidelines:

- 1) **Freedom from hunger and thirst** – ready access to fresh water and a healthy diet.
- 2) **Freedom from pain, injury, and suffering** – prevention or rapid diagnosis and treatment.
- 3) **Freedom from fear and distress** – conditions and treatment which avoid mental suffering.
- 4) **Freedom to express normal behaviour** – sufficient space, proper facilities, and company of the animal's own kind.
- 5) **Freedom from discomfort** – an appropriate environment including shelter and a comfortable resting and sleeping place.

During 2024/25, the visitors made 49 visits to the Dog & Mounted section at the Waterton site to check on the police dogs and horses. This is a significant increase from 2022/2023 whereby 11 visits were carried out. This increase is due to recruitment of more visitors and introduction of weekly visits.

The following topics were noted by the visitors in 2024-25:

- Kennels and stables in need of repairs.
- Issue of muck heap outside of Waterton.
- Security and staffing hours.
- Suitability of outdoor dog runs.
- Staff and Officer First Aid Training.



- Animal waste removal.
- Temperature controls in kennels.
- Shaded areas for kennels and horse field so that animals can shelter from the elements.

All issues have been identified and shared with the Yard Manager. South Wales Police Estates team have been invited to Panel Meetings to provide updates regarding the site. Following visitor's reporting of the necessary works required, renovations have and are continuing to take place to fix the issues with the kennels and stables. Notably, visitors raised that the Agility Field did not appear in good condition and as a result, progress has been made to source new equipment and tidy the field.

In 2024/2025, the Scheme underwent a review to ensure that it was effective as possible. Changes have been made to the Scheme Guidelines which include more detail and requirements and further information in relation to volunteer tenure length, animal welfare standards, attendance at annual dog training days, visit arrangements, home kennel checks, vet checks and volunteer oversight.

As part of the review, the Scheme has developed a performance framework to ensure information about the animals are recorded as detailed and clear as possible.

The review is ongoing, and the Scheme to consider ways to develop the Scheme and oversight by trialling different methods and approaches to visits.

In relation to training, volunteers have been provided access to 'Dogs Trust Campus', an online courses platform that provides training in respect of dog behaviours and welfare education aimed at police officers and staff who care for working dogs. This is beneficial for volunteers to gain insight into the care of working dogs.

The following positive comments were noted by the Visitors and fed back to staff and officers:

- Warm reception from the staff on arrival to the yard.
- Vehicles in good condition.



Visitors also monitor any dogs in kennels who are awaiting re-homing, in instances where they may not have been suitable as police dogs or awaiting the retirement of their handlers. Visitors note any illnesses, injuries and look out for any indications of stress. The cleanliness of kennels, stables and the site are also noted.



How South Wales Police Responds to Our Findings

"Over the past year, the presence of Independent Custody Visitors at our custody suites across the force has continued to provide significant benefits to South Wales Police in promoting transparency, accountability, and the safeguarding of detainees' rights. Through their regular, unannounced visits, ICVs offer an impartial check on the conditions of custody and the welfare of individuals. This helps to ensure that our practices remain in line with statutory requirements and human rights. Their reports and observations contribute to continuous improvements in custody procedures, and their role promotes greater public confidence in the integrity of local policing. The collaborative relationship between ICVs, custody staff, and the custody scrutiny panel has strengthened efforts to maintain high standards of care and operational fairness within custody environments.

Examples of where ICVs have directly contributed to positive change within our custody suites is the reduction in the use of Anti rip clothing, the risk assessment question around neurodiversity on NICHE. This not only impacts South Wales police but several other forces who we collaborate with around NICHE."

Chief Inspector Anwar
Custody Services, South Wales Police

Conclusion

The Commissioner and their team express gratitude towards all the volunteers who have worked tirelessly to ensure the welfare and rights of detainees in South Wales Police custody and police animals have been upheld. All Visitors are thanked for continuing to bring their knowledge and expertise to the scheme and playing an essential part in our work and oversight of South Wales.



To find out more about your commissioner or how to apply to become an Independent Custody visitor, visit us via:



/commissionersw

www.southwalescommissioner.org.uk

Or contact us via:

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